

- 1. November Recap
- Competitive Landscape
- W&M Financial Model
- W&M Financial Aid Model
- 5. Price Sensitivity

*Appendix*: Financials



## The Strategy Question We Opened With

### What do we mean by "National Prominence"?

### Across multiple committees we identified four themes:

- 1. Specific areas of excellence where W&M is best in the world
- 2. Unique identity and values
- 3. Future-forward innovations
- 4. Powerful value proposition

### And we discussed these measures:

- 1. Enrolling students from all 50 states
- 2. Citations in national publications/mentions in national media outlets
- 3. High net-promoter scores across constituencies
- 4. Alumni engagement
- 5. Rankings that align with university identity and strategy

## The Strategy Question We Closed With

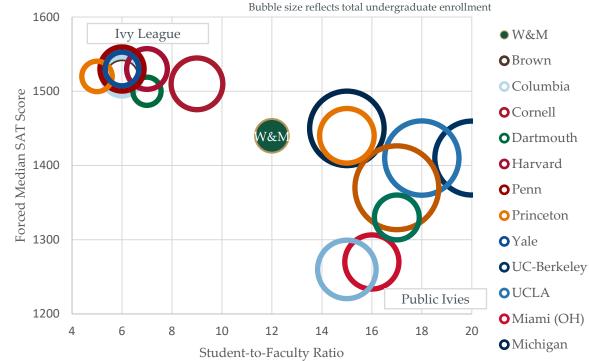
How can we secure national prominence without being as well-resourced as our competitors?

To answer this question and address the tradeoffs it implies, we need to scan W&M's current competitive landscape and thoroughly understand our financial model.



### Competing with Ivies re: Academics and Publics re: Access

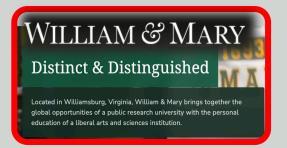
- A highly selective public university with a welcoming community, personal mentoring, and small classes
- Attracting exceptionally talented students from and to Virginia
- Ensuring outstanding outcomes for those who come here: the future citizens and professionals who lead in all walks of life in the 21st century advancing democracy around the world



### Competing on "Customer" (Student) Experience







#### **Lowest Cost**

Degrees at volume for near term outcomes. Compete on price using scale and efficiency to keep down expenses. In most states, state support covers the most costs.

### **Degree Specialization**

Niche market with barriers to entry and few providers.

Degrees designed for specialized workforces. May have a comprehensive underwriter or may charge what the market will bear.

### **Customer Experience**

Differentiate through superior quality and services, forging multigenerational bonds of loyalty. Spend high in mission areas. Seek efficiencies in non-mission areas to hold down costs.

### **Competing on Academics and Outcomes**

#6

Best Undergraduate Teaching #1

Public Univ for Internships

#18

**Best Career Services** 

#13

**Best Career** 

Placement

U.S. News & World Report

Princeton Review #16

Public University for Tech Salaries

Wall Street Journal



### Three Dominant Financial Models for Higher Education







#### **State Supported**

Public institutions funded via robust state investment, often for vocational degrees. Large size and large classes enable economies of scale in instruction. Commuter students save on H&D. Lower student service levels. Often low selectivity / typically high access.

#### **Endowment-Dependent**

Mostly private institutions funded via ample returns from large endowments; less reliant on tuition. Able to offer high aid. Generating high demand and therefore very selective in admissions. Size may vary and academics and student services tend to be well-resourced (low student/faculty ratio).

#### **Tuition-Dependent**

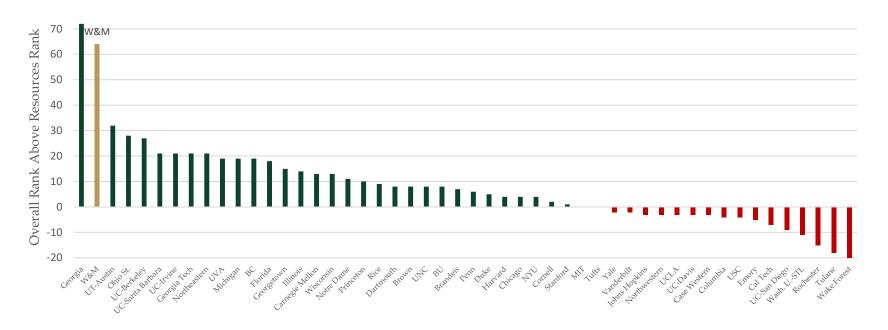
60% or more of revenue comes from tuition and fees. Rare among publics; typical among privates. Institutions are centered on demand, not selectivity: enrollment demand is crucial for survival. Larger size may provide economies of scale. Endowment returns may mitigate tuition pressure. High discount rates may signal weakening demand.

## W&M is Tuition-Dependent

- Relatively Low State Support
  - VA in the bottom quartile of the nation for state allocations
  - Since 2012: 0.0% increase in Commonwealth portion of W&M budget
  - 13-15% of W&M's budget comes from state funding
- Relatively High Tuition
  - In VA: highest top line UG tuition (a result of The Promise)
  - OOS nearing market tolerance
- Relatively Robust Financial Aid
  - Lowest net cost for low- and middle- income Virginians (result of The Promise)
- Relatively Low Student Debt
  - Below national average due to high completion rates and aid
  - W&M student loan defaults <1%
- Relatively High Spending on Academics and Student Services
  - Liberal arts college model: 12:1 student-faculty ratio, wrap-around support

### W&M Leads National Universities in Efficiency

Rank Above Resources = the gap between overall rank and financial resources rank



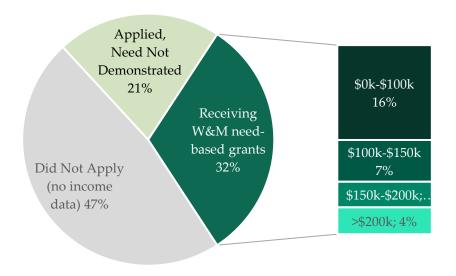


## **W&M Financial Aid Model**

### W&M Awards Need-Based Institutional Grants

- In 2023-24, a total of 7,205 unduplicated undergraduates enrolled at W&M in the fall or spring:
  - 47% did not apply for financial aid
  - 21% applied and did not demonstrate need
  - 32% received needbased aid from W&M

Financial Aid Status of W&M Undergraduates, 2023-24

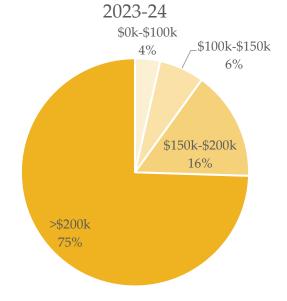


## 75% Who Applied Without Demonstrating Need Earn ≥ \$200k

- For 2023-24

   undergraduates who
   applied for financial aid
   and did not
   demonstrate need:
  - 91% of family incomes exceeded \$150,000
  - 75% of family incomes exceeded \$200,000
- Criteria in need assessment: income and available assets.

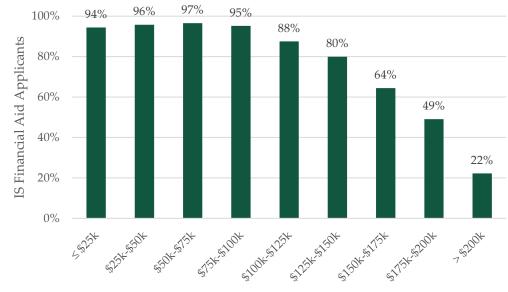
W&M Undergraduate Financial Aid Applicants Who Did Not Demonstrate Need by Income,



### W&M Financial Aid Reaches Into The Middle Class

- W&M meets full demonstrated need for instate students (IS).
- Individuals from any family income may qualify based on their circumstances.
- Out-of-state students (OOS)
  may also receive need-based
  aid packages, which are
  capped at \$21,000.
- In 2023-24, OOS tuition and fees are 97.3% more than IS tuition and fees.

W&M Financial Aid Applicants Receiving Institutional Aid by Income Range, 2023-24



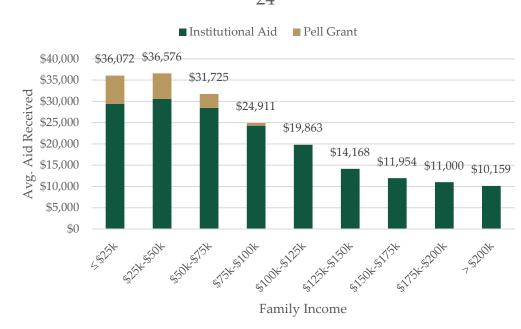
Family Income

## Generous Aid Packages for Higher Incomes

### Criteria:

- The amount of aid received aligns with family income, reflecting W&M's commitment to meet full demonstrated need for IS students.
- Key factors weighed include household income and available assets.





## In-State Students Applying for Financial Aid in 2023-24

### **Family Income Range**

<\$100k

\$100k - \$150k

\$150k - \$200k

≥ \$200k

97%

84%

49%

14%

Receive Aid

Receive Aid

Receive Aid

Receive Aid

\$28,270

\$17,217

\$11,569

\$10,159

Avg. Grant Package

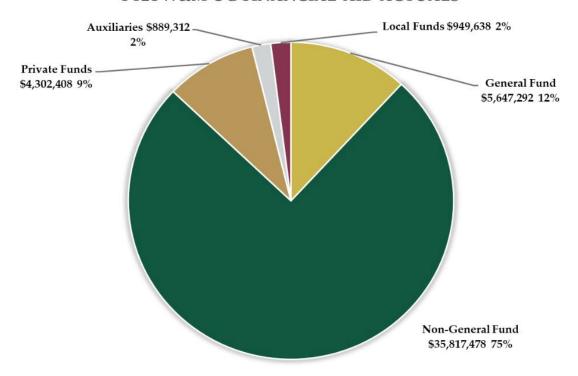
Avg. Grant Package

Avg. Grant Package

Avg. Grant Package

### Sources: 88% of Need Based Aid For UGs Comes From W&M

#### FY24 W&M UG FINANCIAL AID ACTUALS



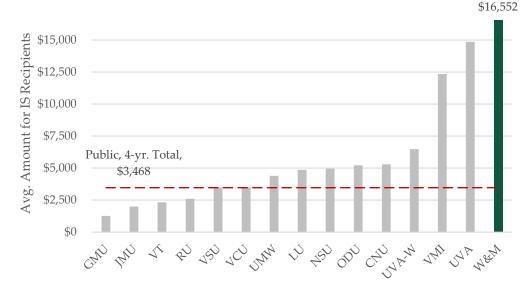


## **Price Sensitivity**

## Generous In-State Aid is a W&M Competitive Advantage

- On average, W&M
   offers the most
   generous financial aid
   from institutional
   sources of any Virginia
   public university.
- Per IS recipient, the average aid amount from W&M institutional sources is 4.8x the average amount for Virginia public universities.

IS Undergraduate Financial Aid from Institutional Sources, Average Amount per Recipient, 2022-23

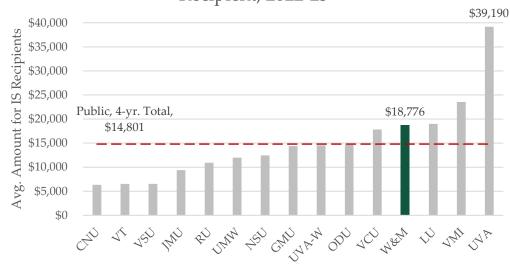


Source: SCHEV FA17: Financial Aid Awards by Source

## W&M is Challenged to Provide Competitive OOS Aid

- For OOS students, average aid provided at W&M from institutional sources is 52% less than UVA.
  - UVA's OOS tuition and fees are 14.2% higher than W&M, yet more generous OOS aid results in a lower, net price.
- W&M's average OOS aid from institutional sources is only slightly above the average for all public Virginia universities.

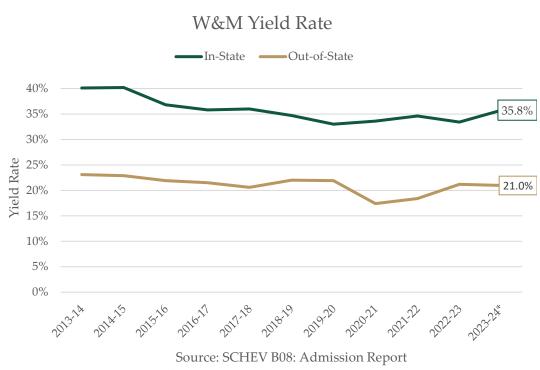




Source: SCHEV FA17: Financial Aid Awards by Source

### W&M Yield Rates Generally Stable

- Over the last decade, IS and OOS yield is steady
- Nationally, yield rates have declined, dropping by 6.1 percentage points from 2014-2022:
  - Public universities saw an 11.6 percentage point decline.
  - One factor is the increasing number of colleges to which students apply.



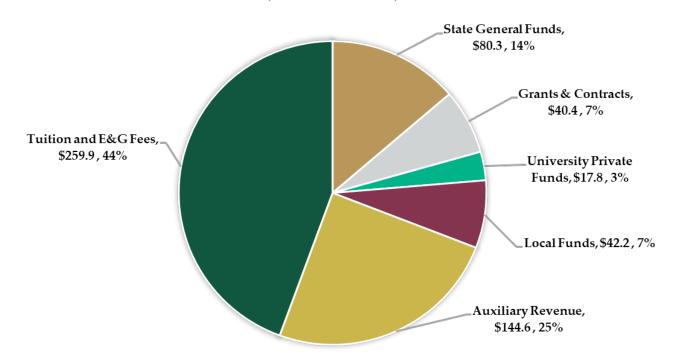
(\*2023-24 from W&M Fact Book, not yet available in SCHEV)



# **APPENDIX**

## **FY24 Operating Revenue Actuals**

(\$ IN MILLIONS)



## **FY24 Operating Expenditure Actuals**

(\$ IN MILLIONS)

